

Delivery Information

Free 3 - 5 Working Day Delivery is valid on orders over £75. This is subject to change during peak promotional periods, see UK & International Shipping Page for details.

Deliveries are made via Royal Mail for large letters and Hermes for anything else.

We will deliver the products to you as soon as reasonably possible and in any event within 30 days after the day on which we accept your order. If our supply of the products is delayed by an event outside our control then we will contact you as soon as possible and we will take steps to minimise the effect of the delay. Provided we do this we will not be liable for delays caused by the event, but if there is a risk of substantial delay, you may contact us to end the contract and receive a refund for any products you have paid for but not received.

You will be responsible for all loss and damage to the goods after they have been delivered to you.

Current Delivery Charges

For any orders that can be sent as a large letter in UK Mainland (e.g. lip balm, roller ball, 1 pack wax melts) the delivery charge will be £0.96p per product and will be sent second class via Royal Mail standard service. (3-5 working days)

For orders up to 1kg in weight - the delivery charge will be £2.90 and will be sent via Hermes Courier Service (2-3 working days delivery time)

For orders 1-2kg in weight - the delivery charge will be £4.20 and will be sent via Hermes Courier Service (2-3 working days delivery time)

For order 2-5kg in weight - the delivery charge will be £5.99 and will be sent via Hermes Courier Service (2-3 working days delivery time)

Delivery Charge will be calculated at checkout.

Orders over £75 will get free delivery.

Please contact us for delivery charges if you are outside UK Mainland.